# **Cookies Policy**

#### 1. How We Use Cookies

We use cookies on our websites for a variety of reasons which you can learn about below. The cookies we use do not store personally identifiable information nor can they harm your computer. We want our website to be informative, personal, and as user friendly as possible and cookies help us to achieve that goal.

By using our website, you agree to the use of cookies and other technologies as set out in this policy. We appreciate some users may like more individual control over their visit to our website and can adjust their settings accordingly. You can read all about this in the section below "How to control and delete cookies". If you do not agree to such use, please refrain from using the website.

## 2. What are Cookies?

A cookie is a small file and holds a certain amount of data, which our website can send to your browser. It may then be stored on your computer's hard drive and can be accessed by our web server. This cookie data can then be retrieved and can allow us to customise our web pages and services accordingly. It is important to clarify that cookies do not collect any personal data stored on your hard drive or computer.

## 3. Types of Cookies

There are two types of "cookie" files - "session" and "permanent".

Session cookies are temporary files that remain on the user's device until you log out of the website or disable the software (web browser). We use cookies related to the session for technical reasons, e.g. to allow better navigation on the site, to allow you to adjust your preferences related to the use of the website and to remember logged-in users.

Persistent cookies remain on the user's device for the time specified in the "cookie" file parameters or until they are manually removed by the user. These types of cookies are stored on the user's hard drive to determine which users are new to the site and who are returning.

#### 4. How do We Use Cookies?

We use two analytics services in order to constantly improve your browsing experience on our websites.

Services like Facebook, Google and Tawk help us serve advertising and may also place cookies on your machine. Please read their privacy policies to ensure that you're comfortable with the manner in which they use cookies.

- Facebook
- •Google Analytics
- •Tawk

# **5. Social Media Third Party Cookies?**

To enrich our website content, sometimes we may embed video content from other social media

websites such as Facebook. As a result, when you visit a page with content embedded, you may be presented with cookies from these websites. Smarthost has no control or liability over these cookies set, so you should check the relevant third party's cookie policy for more information.

We also offer a "share page" widget on some of our web pages, where content can be shared easily on the following sites Facebook, Twitter, LinkedIn and Google+. These sites may set a cookie when you are logged into their service. Smarthost has no control or liability over these cookies set, so you should check the relevant third party's cookie policy for more information.

## 6. How to Control and Delete Cookies?

Smarthost will not use cookies to collect personally identifiable information about you. However, should you choose to disable, reject or block our cookies, some parts of our websites will not function fully, or in some cases, our website will not be accessible at all.

For more information on how to control your cookie settings and browser settings, or how to delete cookies on your hard drive, please visit www.allaboutcookies.org.